

Tenant Services™



Stand out by giving occupants more direct control.

Empower occupants to manage space the way they want. Make your building more dynamic, and instantly responsive to people's changing daily needs. Trane Tenant Services, an optional feature of Tracer® Ensemble® or Tracer Synchrony®, connects people to your building through the building automation system (BAS) user interface. It gives occupants direct, limited control over scheduling and comfort. And it automates billing to help you gain revenue from after-hours building and energy use. Trane Tenant Services provides a way to differentiate your building by giving occupants greater interactivity with the building technology you already have in place.



Secure BAS-integrated tenant control



Invoices can be customized and exported for each tenant



Requests can be entered for immediate or future needs



Bill tenants based on actual energy use and rate, or set a fixed rate



System flexibility lets you customize normal hours, override rules and billing rates for each tenant

Fully-integrated BAS solution empowers tenants to do more than ever

Optimize building use.

Review and manage occupant requests through Tracer® Ensemble® or Tracer Synchrony®. The Trane Tenant Services™ feature eliminates the need to log into a second interface.

Easily match system use actual occupancy

People come and go at every hour, and they want their building to keep up. They expect comfort and lighting anytime they're present including nights, weekends and holidays. Maintaining occupancy settings 24/7 is costly and inefficient. Manually managing constant system change requests is virtually impossible. Trane Tenant Services provides a simple, elegant solution by empowering occupants to manage systems themselves.



Provide control within limits: Occupants can make simple temperature changes. You set the parameters.

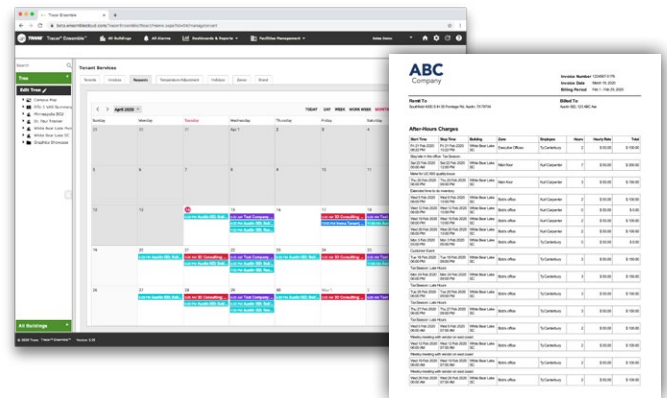
Extend the life of your building assets

Occupants can enter requests for occupancy outside normal operating hours. Systems react automatically unless you intervene. By enabling greater occupancy flexibility, you can scale back on core system operating hours—saving energy and extending equipment longevity. Even better: you can cover extra building costs by charging the occupants who actually incur them.

Use the complete audit trail for billing

All the information you need to invoice tenants for building and energy use outside normal hours is collected and used by the billing function.

- Trane Tenant Services audits which tenants made after-hours requests and calculates the costs
- Add a fixed fee or even charge based on actual use if you have meters



Security

The Trane Tenant Services feature can be installed on your network or purchased as a cloud-based service. Users receive secure and limited access only to specific areas of the building and must provide their username and password before making a request.

For even more Facility Management capabilities, add Trane® Work Order Management, an optional feature of Tracer® Ensemble™. Trane takes building automation to the next level by seamlessly connecting occupants to facility management staff... and directly to the building itself.



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit trane.com or tranetechnologies.com.