Trane® Active Monitoring

Keep critical building systems up and running

Trane Active Monitoring provides 24/7 support and continuous monitoring of building systems, to proactively detect issues and help keep critical systems up and running. Trane building professionals analyze alarms to resolve issues quickly or initiate action, saving you time and money.

Planning for the unplanned

Quickly detect failures in your building with round-the-clock monitoring from the Trane Intelligent Services center, where Trane building professionals provide support 24 hours a day, 365 days a year.

Beyond alarm detection, Trane building professionals with deep industry expertise analyze each incoming alarm and initiate action to resolve the issue, to maintain efficiency and performance. The ability to address some problems remotely saves time and money in on-site service calls and reduces the amount of time your staff spends detecting and fixing issues.

Maximize performance, minimize cost

Trane building professionals conduct detailed analysis of each issue. When on-site service is required, they are proactively prepared with the necessary parts and equipment to make service more efficient, to quickly get your building running as it should.

Active Monitoring also proactively detects and diagnoses problems or repair issues remotely—before they develop into major problems—to avoid the cost of undiagnosed issues.
Responses based on your needs—and your building

Trane building professionals work with you to develop rules of engagement for service responses in your building and will respond automatically to alarms according to the guidelines developed.

Space comfort monitoring sets up alarms indicating temperatures have risen above acceptable norms in the building. Monitoring also alerts Trane building professionals when energy use, overrides, equipment performance or other variables deviate from desired parameters.

Stay focused on what’s important

When Trane provides 24/7 system monitoring and automatically handles alarm resolution, you can reduce the amount of time your staff spends detecting problems, calling for service and responding to occupant issues. That frees up time and resources for other important things that impact your business.

Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit trane.com or tranetechnologies.com.

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