



# Trane Tracer Ensemble Tenant Services



## Your enterprise-wide building management solution

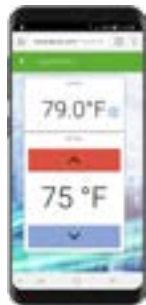
Are you struggling with after-hours requests from tenants? Trane Tracer® Ensemble™ Tenant Services™ allows building owners to tie tenant requests directly to their building control system for enhanced energy management. Your system can respond 24 hours a day to tenant inquiries for after-hours control of heating, ventilating, air-conditioning (HVAC) and lighting in specific areas of a building — resulting in improved tenant comfort. Enable, record and invoice individual tenants for after-hours use of their space with Tracer Ensemble software.

# A smart business decision.

Building management using the Trane Tracer® Ensemble™ system offers many business advantages. You can improve productivity through automatic tracking and billing, as you reduce equipment use and realize greater energy savings through more efficient scheduling. Plus you can make your tenants more accountable for their energy use, while also empowering them to control the comfort level of their environment — leading to greater tenant retention and preservation of capital equipment.

## Managing your buildings with a Trane Tracer Ensemble system has numerous advantages:

- Installation is easy using plug-and-play setup for Trane legacy or new controls.
- System flexibility lets you customize normal hours, minimum overrides and billing rates for each tenant.
- Tenants can log in on their mobile device and enter their own requests for both immediate and future needs.
- Employees can choose the duration and the area or areas they wish to request.
- Invoices can be customized and exported for each tenant.
- Tenants and property managers can receive email acknowledgments for all requests.
- Users can enter comments to record why the request was made.
- Tenants can be given the option to change the comfort setting on the areas they have been given access to directly from their tenant interface.
- Billing options include requested hours, meter usage, and fixed charges.



## Easy setup and operation

The Trane Tracer Ensemble system offers a fully integrated tenant solution that sets up easily to deliver optimized building control and comfort for tenants, while enabling building owners to increase building efficiency and allocate operating costs based on use.

## After-hours management and audit trail

Tenants now have scheduling flexibility, enabling them to request added service beyond their regular needs. And building owners have an audit trail, allowing them to see which tenant made the request, date and hours of the request, usage generated, and more.

## Tenant interface

A simple, mobile-friendly interface allows tenants to make requests for immediate and future service from any device. This empowers tenants to easily control the comfort of their space, improving satisfaction and tenant retention.

## Built-in billing

Tenant Services™ is a revenue generator with invoicing built directly into the application. Since it is not a third-party add-on solution, it offers building owners convenience, speed and accuracy.



## Security

Tracer Ensemble can be installed on a customer's network or be purchased as a cloud-based service. Users receive secure and limited access to only specific areas of the building and must provide their username and password before making a request or change.

Contact your local Trane office for a free demonstration today, or visit [trane.com/tracerensemble](http://trane.com/tracerensemble) for more information.



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](http://trane.com) or [tranetechnologies.com](http://tranetechnologies.com).