

Connected Mechanical Service Agreements

HVAC Technician Expertise with Improved Insights & Troubleshooting

Value of Connected Mechanical Service Agreements (CMSA)

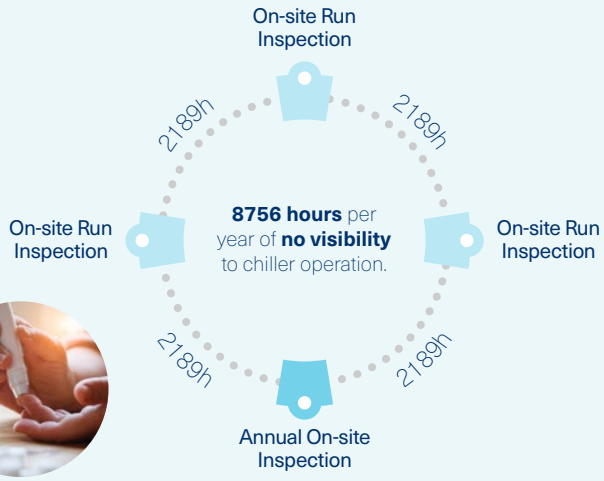
Supplement your traditional Trane mechanical service agreements with remote equipment inspections that leverage continuous data collection and our digital analytics to identify unfavorable operating trends and diagnostics that can erode equipment performance in increased operating costs.

- 24/7 equipment monitoring for data driven insights, always accessible with Trane Connect
- Remote Support & troubleshooting for faster resolution
- Improved asset management & equipment performance reporting
- Increased transparency around your Service Relationship with Trane



Traditional Mechanical Service

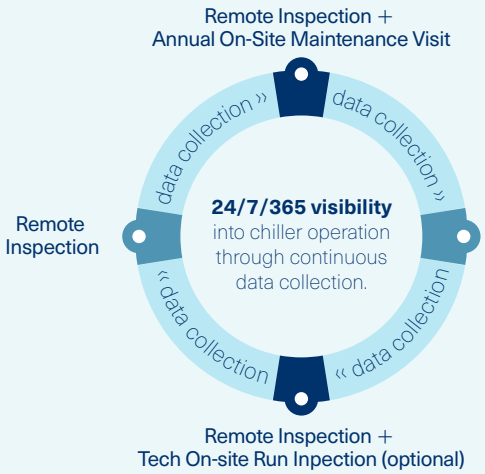
Provides Tech only a snapshot in time



- Provides only an operational “snapshot in time” analysis
- Traditional on-site service utilizes on-site inspections to log the chiller operation on that day
- If using a quarterly inspection schedule, that’s 6567 hours/ year of no visibility to how your chiller is operating!

Connected Mechanical Service

HVAC Technician is empowered with total view of chiller operation over time





- Leverages continuous data collection since the last inspection
- Captures how your chiller operates at night, weekends, during hot weather and under different loading conditions
- 24/7 insights stored for use by your Trane chiller tech

What additional value will I get?

Highlights issues and findings

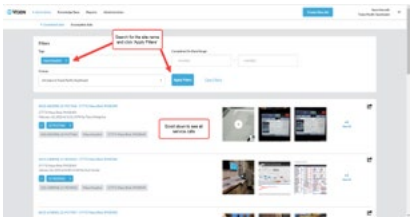
Details inspection test results

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Compares performance vs. design







Lowest Total Cost of Ownership

Detailed findings, issues & recommendations

Peace of Mind

Chiller performance tracking compared to original design

Trusted Partner

Regular OEM Technician reviews & priority service level

Your trusted Trane technician: Now with digital superpowers.

Connecting your HVAC equipment is an easy first step toward a bigger digital transformation, literally putting more tools & insights in your technician's toolbox. Your same HVAC Technician stays with your service agreement providing flexible on-site and remote inspections as well as the ability to check in at anytime to provide remote support.

Same tasks as an on-site inspection, performed remotely

- Check general operation of the unit
- Log operating data (snapshot)
- Check chiller sub-system operation
  - Purge unit
  - Control circuit
  - Lubrication system
  - Refrigeration system
  - Motor and VFD
- Review operating procedures with operating personnel
- Provide report of completed work, any uncorrected deficiencies detected and operating log

Secure Remote Access with Trane Connect

- Software meets top cybersecurity standards
- Remote access is achieved through an initial outbound, secure connection to the Symbio controller behind a building's firewall
- Protect operations and data privacy - Trane Connect transmits only HVAC equipment data, never personal information

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Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit *trane.com* or *tranetechnologies.com.*

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