



Frequently Asked Questions

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- Q How do I get a quotation and check availability?
A Please contact your [local Trane representative](#) for pricing and availability. Trane Rental Services is available 24 hours 365 day/year to support your emergency needs.
- Q Who installs the equipment?
A Trane will be happy to install the temporary system for you. All electrical installations should be under supervision of a licensed electrician.
- Q Who starts up the equipment?
A Trane provides start up services. This helps avoid job issues that can result in delays, equipment damage and costs, i.e. burnt wire.
- Q Who provides Insurance?
A Per the Rental Agreement Terms & Conditions, all risk and general liability insurance is the responsibility of the user. Trane will provide the equipment insurance value.
- Q Who pays the freight for the equipment?
A Typically freight is included in the proposal, some shipments may include additional fees.
- Q What is the minimum rental period?
A Unless otherwise noted, the minimum period is one (1) week. The monthly rental rate is for a calendar month (30 or 31 days).
- Q Do all units come mounted on a trailer?
A No, this decision is left up to the user. The Cooling Towers and all 300, 400 & 500 ton Air Cooled Chillers are mounted on 48-ft or 53-ft flatbed air ride trailers. For these sizes the trailer is included in the price. All other equipment can be left on a trailer for an additional fee.
- Q What about loading and unloading, if any?
A The user is responsible for unloading and loading at the job site. If requested, Trane can arrange for these services.
- Q What is included in the 200 ft hose kit?
A The standard hose kit contains (1) 10-ft section, (1) 15-ft section, (1) 25-ft section, (3) 50-ft sections, (2) 90's, (2) 45's, (2) victaulic-to-flange adapters, and all victaulic couplings (2.5, 4, and 6-inch only). 10-inch kits are similar except (7) 25-ft sections instead of 50-ft lengths. Other fittings are available in limited supply – call to ask. The hose is rated to 150 psi and is not suction rated.
- Q Who is responsible for maintenance?
A Per the Rental Agreement Terms & Conditions, the user is responsible for maintaining the equipment and performing routine preventative maintenance i.e., coil cleaning, etc. Contact your local Trane representative for additional information.
- Q Can equipment be reserved?
A Equipment is first come, first serve; however Trane Rental Services does have a reservation policy. Please contact your local Trane representative for details.
- Q Is electrical cable available with the units?
A Yes, both 2/0 and 4/0 electrical cable are available. Each box contains (4) 100 ft lengths and (8) pigtails or whips. Many units require multiple boxes. Some smaller units must be wired by others as they cannot accept these wire sizes.
- Q What is included with the skid mounted Pumps?
A All skid mounted pumps come with a starter with either a mechanical disconnect or breaker. All have inlet and outlet valves and strainers. Wire is not included.
- Q What Voltage Units are available?
A All Trane Rental Services units are 460V, 3phase power. Step up/step down transformers are available upon request. A few of the water-cooled chillers are 4160V.