



FOR IMMEDIATE RELEASE

Contact:

Joan Schimml
Director, Global Public Relations and Community Relations
Trane, a brand of Ingersoll Rand
Telephone: 651.260.4983
joan.schimml@trane.com

Trane Fast Find Provides Product Data Quickly to Smartphones and Tablet Devices

Solution speeds access to key information for contractors and technicians

Davidson, N.C., Aug. 3, 2011 — Trane has launched Fast Find, a mobile web application optimized for smartphones and tablet devices, which gives service technicians, contractors and other customers the ability to access information about Trane solutions everywhere they use their mobile devices.

Fast Find users can quickly reach product-specific information directly from their mobile devices. Data on solutions from Trane, a leading global provider of indoor comfort systems and services and a brand of Ingersoll Rand, is easily accessible.

Users can easily access data such as filter dimensions, minimum circuit amps (MCA) and maximum over-current protection (MOP). Service technicians, contractors and other customers can confirm unit efficiencies, weights and dimensions – all without ever having to open a catalog or plug in a laptop.

To use the application, users either type in a model number or find the model by selecting from a few on-screen choices. Fast Find offers all these details in a mobile device-friendly format available at www.comfortsite.com/fastfind.

"I receive a dozen calls a day looking for information that the Fast Find site provides," said Ron Cerone, light commercial specialist territory manager for O'Connor Company, Inc., in Omaha, Neb. "Now, when the customer calls, I help them with their questions and introduce them to the Fast Find site. After a few minutes, all I hear is, 'That's cool' and, 'This is going to help a lot.' They like it even more when I help them email results to their office, or anyone else waiting for the information."

"We understand that service technicians, contractors and other customers need information that they can easily and quickly access," said Al Fullerton, unitary portfolio leader for Trane. "Fast Find gives them truly fast and mobile access to the information they need."

-more-

Trane Fast Find Provides Product Data Quickly to Smartphones and Tablet Devices -2

The Fast Find site also allows users to:

- Locate product literature
- Identify warranty Information specific to each individual unit
- Check order status

Technicians, contractors and other customers can contact their local Trane representative to find out how to gain access to Fast Find.

#

About Ingersoll Rand

Ingersoll Rand (NYSE:IR) is a world leader in creating and sustaining safe, comfortable and efficient environments in commercial, residential and industrial markets. Our people and our family of brands — including Club Car®, Hussmann®, Ingersoll Rand®, Schlage®, Thermo King® and Trane® — work together to enhance the quality and comfort of air in homes and buildings, transport and protect food and perishables, secure homes and commercial properties, and increase industrial productivity and efficiency. Trane solutions optimize indoor environments with a broad portfolio of energy efficient heating, ventilating and air conditioning systems, building and contracting services, parts support and advanced control. Ingersoll Rand is a \$14 billion global business committed to sustainable business practices within our company and for our customers. For more information, visit www.ingersollrand.com or www.trane.com.