



# Warranty Request

Compressor or Parts

Customer Billing Reference #	
<b>Factory Use Only</b>	
Claim Number	_____
Invoice Number	_____

Information	Owner	Servicer	Distributor
Name _____			
Address _____			
City, State, Zip _____			
Phone Number ( ) _____	( ) _____	( ) _____	

Product Serial Number \_\_\_\_\_ Installation Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Product Model Number \_\_\_\_\_ Fail Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Quantity	Part Number	Task Code

Failure Description															
TASK CODE	DESCRIPTION	TASK CODE	DESCRIPTION												
PRT 011	ELECTRICAL, CALIBRATION OR WRONG SETTINGS	PRT 035	MECHANICAL, NOISY OR ROUGH OR OUT OF BALANCE												
PRT 012	ELECTRICAL, CURRENT UNBALANCE	PRT 036	MECHANICAL, OVER HEATED (NON-ELECTRICAL)												
PRT 013	ELECTRICAL, FAILED OR BURNED OR SHORTED OR GROUNDED OR OVERHEATED	PRT 037	MECHANICAL, PAINT PROBLEM OR APPEARANCE OR RUNS ETC.												
PRT 014	ELECTRICAL, INTERMITTENT OR ERRATIC	PRT 038	MECHANICAL, PLUGGED OR RESTRICTED												
PRT 015	ELECTRICAL, LOOSE OR TERMINAL FAILURE	PRT 039	MECHANICAL, SEIZED OR STUCK												
PRT 016	ELECTRICAL, MIS-WIRED OR WIRING PROBLEM	PRT 030	MECHANICAL, NOT DESCRIBED ABOVE (ADD COMMENT)												
PRT 017	ELECTRICAL, SOFTWARE OR PROGRAMMING BUGS	PRT 055	RECEIVING ERRORS, MISSING, LINE ITEMS												
PRT 010	ELECTRICAL, NOT DESCRIBED ABOVE (ADD COMMENTS)	PRT 056	RECEIVING ERRORS, QUANTITY WRONG, LINE ITEMS												
PRT 021	LEAK, BRAZE OR WELD	<table border="1"> <tr> <th colspan="2">Required For Compressor Failure Only</th> </tr> <tr> <td>Defective Compressor Model #</td> <td>_____</td> </tr> <tr> <td>Defective Compressor Serial #</td> <td>_____</td> </tr> <tr> <td>Replacement Compressor Serial #</td> <td>_____</td> </tr> <tr> <td>Other</td> <td>_____</td> </tr> <tr> <td> </td> <td>_____</td> </tr> </table>		Required For Compressor Failure Only		Defective Compressor Model #	_____	Defective Compressor Serial #	_____	Replacement Compressor Serial #	_____	Other	_____		_____
Required For Compressor Failure Only															
Defective Compressor Model #	_____														
Defective Compressor Serial #	_____														
Replacement Compressor Serial #	_____														
Other	_____														
	_____														
PRT 022	LEAK, FROZEN (LOW TEMPERATURE)														
PRT 023	LEAK, GASKET OR O-RING OR THREADED OR JOINT LEAK														
PRT 024	LEAK, PINHOLE OR PUNCTURE IN TUBE														
PRT 020	LEAK, NOT DESCRIBED ABOVE (ADD COMMENTS)														
PRT 031	MECHANICAL, BROKEN OR CUT OR CRACKED														
PRT 032	MECHANICAL, CORRODED OR RUSTED														
PRT 033	MECHANICAL, DENTED OR BENT (UNIT OR PART)														
PRT 034	MECHANICAL, LOOSE														

**To Apply the Special XL, XLi or XV Condensing Unit's Warranty Coverage to the Product Model Above, the Associated Condensing Unit's Model Number and Serial Number Must be Completed Below.**

Condensing Unit Model Number \_\_\_\_\_

Condensing Unit Serial Number \_\_\_\_\_

**If claim is against a part that was purchased, input original invoice number.**

\_\_\_\_\_

**Compressor tag required for all warranty compressors**

I, as either a customer of, or a service technician employed by, Trane ("Requesting Party") do hereby certify that the above PART WARRANTY CERTIFICATION is true in all material respects this \_\_\_\_ day of \_\_\_\_\_, 200 \_\_\_\_.

Name (Please print) \_\_\_\_\_ Company \_\_\_\_\_

Signature (Required) \_\_\_\_\_ Date \_\_\_\_\_