



Virginia District Office **GUIDING PRINCIPLES**

1. Make customers our #1 priority...provide premier value and passionate service...strive for total customer satisfaction.
2. Safely serve the long-term best interest of the building owners and occupants.
3. Treat people with care, dignity, respect, integrity and fairness...and expect the same in return.
4. Create a safe environment which stimulates learning, innovation, fun and excellence in everything that we do.
5. Develop and nurture lasting professional relationships.

*Our Goal...**Always** do the right thing!*